



**Z-Ventilation Solutions**  
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# Z-Ventilation Solution's Warranty

*LIMITED PRODUCT WARRANTY*

## **2-YEAR PARTS WARRANTY & 1-YEAR LABOR WARRANTY**

### 1. Warranty Coverage

Z-Ventilation Solutions ("Z-Vent") warrants that its equipment will be free from defects in materials and workmanship for a period of two (2) years **from the date of shipment**, provided the equipment is used under normal operating conditions.

If Z-Vent determines that any part of the equipment is defective in material or workmanship during the warranty period, Z-Vent will provide the following:

- **Year One (1):** Repair or replacement of defective parts at no charge, including associated labor costs, **provided the equipment was installed directly by Z-Vent**. If the equipment was not installed by Z-Vent, the Buyer is responsible for all labor costs, and only parts will be covered under this warranty.
- **Year Two (2):** Repair or replacement of defective parts at no charge for parts only. All labor costs are the responsibility of the Buyer.

Repair or replacement of defective parts shall be the sole and exclusive remedy under this warranty.

### 2. Conditions of Warranty

This warranty is valid **only if** all of the following conditions are met:

1. The equipment is installed by a qualified installer in accordance with Z-Vent's written installation instructions.
2. The equipment is installed in compliance with all applicable federal, state, and local codes and regulations.
3. The equipment is properly maintained in accordance with Z-Vent's maintenance instructions.
4. The equipment is operated within its published capacity and under normal operating conditions.
5. All invoices are paid in full according to the terms of the applicable sales agreement.

Failure to meet any of the above conditions will void this warranty.



### 3. Technical Support & Troubleshooting

Z-Vent will provide reasonable telephone or remote technical support to assist in diagnosing warranty-related issues. The Buyer is responsible for performing basic troubleshooting steps as directed before warranty service is approved.

### 4. Exclusions

This warranty does not cover:

- Damage caused by misuse, abuse, neglect, or improper maintenance.
- Damage resulting from improper installation.
- Operation outside published specifications or rated capacity.
- Normal wear and tear.

### 5. Limitation of Liability

Z-Ventilation Solutions shall not be liable for any incidental, indirect, special, or consequential damages, losses, or expenses arising from or related to equipment malfunction, use, or inability to use the equipment.

### 6. Return Authorization

Equipment may not be returned without prior written authorization from Z-Vent. All approved returns must be shipped freight prepaid by the Buyer to a destination designated by Z-Vent.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary by jurisdiction.